

Rental Terms and Conditions

RED-E-BINS will provide a container onsite for the expressed purpose of containing waste and transporting it to a disposal location. The Customer will be responsible for any damage to the container beyond reasonable wear and tear and agrees not to overload the container; otherwise, the Driver will be required to refuse the load. The Customer agrees to place only materials in the container that are suitable for disposal.

The following items are prohibited:

All liquids, solvents, batteries, paint, oils, hazardous waste, biohazardous waste, radioactive waste, asbestos waste, pesticides, insecticides, herbicides, fungicides, rodenticides, carcasses, or any materials not allowed by the Texas Commission on Environmental Quality for Municipal Solid Waste. Violations will result in additional fees and/or denial of pickup. The Customer will be responsible for unloading any prohibited materials.

The following items are accepted but require additional disposal fees:

Tires, electronics, and appliances. These items may be subject to additional fees or handling instructions. Appliances must be empty to be accepted. Tires must have the wheel removed. Failure to notify RED-E-BINS of these items may result in the Driver refusing the load or the individual items. The Customer will be responsible for unloading, if necessary.

The following items require prior approval due to weight limitations:

Concrete, dirt, bricks, mud, gravel, asphalt, rocks, and other dense natural materials. RED-E-BINS containers have a weight limit of 3 tons in most circumstances. Customers who load a container beyond this limit may be subject to additional fees. Shingles are permitted only in 5-yard and 10-yard containers.

Recyclables:

Containers ordered specifically for recyclable materials must not be mixed with general waste. If mixed, the recycling plant will refuse the load, and additional operational and disposal charges may apply.

Liability Disclaimer:

RED-E-BINS is not responsible for any surface or subsurface damage caused by the container or by the truck used to deliver, remove, or handle the container. If the Customer is concerned about surface marks on a driveway, RED-E-BINS can often—but not always—supply boards or plywood to place under the container upon delivery. The Customer must mark and advise RED-E-BINS of any potential crush hazards such as septic tanks, drain lines, or buried pipes. RED-E-BINS is not responsible for any injury sustained while loading or using the container.

Additional Charges and Policy Violations:

- **Delivery Fee: \$0–\$100**

A variable, location-based delivery fee applies to all rentals in addition to the standard rental price.

- **Extra Day Fee: \$5 per day**

If the container is not ready for pickup on the scheduled day, additional days will be billed at \$5/day, subject to availability. Customers must notify **RED-E-BINS** in advance to avoid a **\$100 Dry Run Fee**.

- **Overfill Fee: \$25**

City ordinances prohibit transporting containers filled above the top rim. Overfilled bins may incur additional fees or be refused for pickup.

- **Dry Run Fee: \$100**

A \$100 trip charge applies if delivery, pickup, or exchange cannot be completed due to blocked access, improper placement, overweight conditions, or any issue preventing safe service.

- **Prohibited Materials Fee**

Customers are responsible for all landfill surcharges, handling costs, and damages associated with the disposal of prohibited materials placed in the dumpster.

- **Special Disposal Fees**

Tires: **\$15 each**

Appliances: **\$25 each**

Large electronics & items with screens: **\$25 each**

- **Overweight Fee: \$50 per ton over the limit**

Weight beyond the included allowance will be charged at **\$50/ton**. Standard weight limits:

5-yard dumpster: **1 ton**

10-yard dumpster: **1.5 tons**

15-yard dumpster: **2 tons**

The **maximum allowed weight is 3 tons**. Loads exceeding 3 tons may be refused, incur a Dry Run Fee, and require additional charges for handling and overweight disposal.

- **Unbalanced Load Fee**

Loads that are excessively unbalanced behave as overweight and may cause unsafe transport conditions. Unbalanced containers may incur charges equal to operating costs and damages, or be refused for pickup.

Customers are responsible for unloading and reloading the container if needed.

Cancellation Policy:

Cancellations must be made at least 24 hours prior to the scheduled delivery time to avoid a cancellation fee. Cancellations made with less than 24 hours' notice may be subject to a fee of up to \$100 to cover scheduling and transportation costs.

Payment Terms:

Full payment is due at or before the time of delivery. RED-E-BINS reserves the right to refuse delivery or pickup if payment has not been received or confirmed. RED-E-BINS requires a payment method on file for incidentals once the rental is complete.