

TERMS AND CONDITIONS

RED-E-BINS will provide a container onsite for the expressed purpose of containing waste and transporting it to a disposal location. The Customer will be responsible for any damage to the container beyond reasonable wear and tear and agrees not to overload the container; otherwise, the Driver will be required to refuse the load. The Customer agrees to place only materials in the container that are suitable for disposal.

THE FOLLOWING ITEMS ARE PROHIBITED:

All liquids, batteries, paint, oils, hazardous waste, biohazardous waste, radioactive waste, pesticides, insecticides, herbicides, fungicides, rodenticides, carcasses, or any materials not allowed by the Texas Commission on Environmental Quality for Municipal Solid Waste. Violations will result in additional fees and/or denial of pickup. The Customer will be responsible for unloading any prohibited materials.

THE FOLLOWING ITEMS ARE NOT ALLOWED INSIDE THE DUMPSTER BUT ARE ACCEPTED BY RED-E-BINS:

Tires, electronics, and appliances. These items may be subject to additional fees or handling instructions. Appliances must be empty to be accepted. Tires must have the wheel removed. Failure to notify RED-E-BINS of these items may result in the Driver refusing the load or the individual items. The Customer will be responsible for unloading, if necessary.

THE FOLLOWING ITEMS REQUIRE PRIOR APPROVAL DUE TO WEIGHT LIMITATIONS:

Concrete, dirt, bricks, mud, gravel, asphalt, rocks, and other dense natural materials. RED-E-BINS has a standard weight limit of 3 tons in most circumstances. Customers who load a container beyond this limit may be subject to additional fees. Shingles are permitted only in 5-yard and 10-yard containers.

RECYCLABLES:

Containers ordered specifically for recyclable materials must not be mixed with general waste. If mixed, the recycling plant will refuse the load, and additional operational and disposal charges may apply.

LIABILITY DISCLAIMER:

RED-E-BINS is not responsible for any surface or subsurface damage caused by the container or by the truck used to deliver, remove, or handle the container. If the Customer is concerned about surface marks on

a driveway, RED-E-BINS can often-but not always-supply boards or plywood to place under the container upon delivery. The Customer must mark and advise RED-E-BINS of any potential crush hazards such as septic tanks, drain lines, or buried pipes.

RED-E-BINS is not responsible for any injury sustained while loading or using the container.

ADDITIONAL CHARGES AND POLICY VIOLATIONS:

- Delivery Fee: All locations are subject to a variable, location-based delivery fee.
- Extra Day Fee: If the container is not ready for pickup on the designated day, extra days are subject to availability and additional charges. The Customer must notify RED-E-BINS in advance to avoid the \$100 Dry Run fee.
- Overfill Fee: City ordinances prohibit transporting a container filled over the brim. Overfilled bins may be subject to additional fees or denial of the load.
- Dry Run Fee: If delivery, pickup, or exchange service cannot be completed due to inaccessibility or overloading of the container, a \$100 trip charge will apply.
- Prohibited Materials Fee: The Customer will be responsible for the full sum of landfill surcharges, plus operating costs and damages associated with the proper disposal of prohibited materials.
- Overweight Fee: The RED-E-BINS weight limit of 3 tons must not be exceeded. Violations may result in denial of the load and a Dry Run fee, or additional charges equal to the operating costs and damages caused by the excess weight.
- Unbalanced Load Fee: Containers loaded with abnormally unbalanced weight behave as though they are overweight. Improperly balanced loads may result in additional charges equivalent to the operating costs and damages or denial of the load. The Customer will be responsible for unloading and reloading the container.

CANCELLATION POLICY:

A full refund will be granted for cancellations made at least 24 hours prior to the scheduled delivery time. Cancellations made with less than 24 hours' notice may be subject to a fee of up to \$100 to cover scheduling and transportation costs.

PAYMENT TERMS:

Full payment is due at or before the time of delivery. RED-E-BINS reserves the right to refuse delivery if payment has not been received or confirmed.